

# Pump Technician

**Job Status:** Full Time

**Reports To:** Project Manager

**Amount of travel required:** Use of company vehicle to MA, NH, VT

**Work Schedule:** Monday-Friday, hours as assigned. Overtime (although is NOT guaranteed) is a requirement

## Position Summary

With moderate to advanced well knowledge performs installation and service on all types of water well systems for filtration and pump.

## Essential Functions

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. Reasonable accommodation may be made to enable qualified individuals with disabilities to perform the essential functions.

- Provides service on all types of water systems, equipment for pumps and filtration for new and existing customers.
- Installs new water systems equipment on pump and filtration for new and existing customers.
- Must acquire and maintain a list of tools necessary to perform the functions of the job. See Project Manager for guidance.
- Training of other less experienced employees within Pump & Filtration department.
- Completes work orders, jobs, invoices, and other criteria within companies' current software program (Gap Live)
- Receive and process payment at the completion of customer's job.
- Explains system function(s) and maintenance to customer.
- Take samples and perform water quality testing.
- Adjust equipment settings based on water quality.
- Have some knowledge of state and/or town quality.
- Provides on-site estimates to customers per Project Managers.
- Ability to safely drive the companies' service and/or box trucks.
- Ability to run heavy equipment (backhoe, excavator, etc.).
- Other duties as assigned by Project Manager and/or Upper Management.

## Position Qualifications

### Competency:

- Accountability- Ability to accept responsibility and account for his/her actions.
- Analytical Skills- Ability to use thinking and reasoning to solve a problem.
- Communication, Oral-Ability to communicate effectively with others using the spoken word.
- Communication, Written- Ability to communicate in writing clearly and concisely.
- Customer Oriented- Ability to take care of the customers' needs while following company procedures.
- Decision Making- Ability to make critical decisions while following company procedures.
- Diversity Oriented- Ability to work effectively with people regardless of their age, gender, race, ethnicity, religion or job type.
- Initiative- Ability to make decisions or take actions to solve a problem or reach a goal.
- Interpersonal- Ability to get along well with a variety of personalities and individuals.
- Judgment- Ability to formulate a sound decision using the available information.
- Leadership-Ability to influence others to perform their jobs effectively and to be responsible for making decisions.
- Management Skills- Ability to organize and direct oneself and effectively supervise others.
- Manual Dexterity- Able to work well with one's hands.
- Organized- Possessing the trait of being organized or following a systematic method of performing a task.
- Patience- Ability to act calmly under stress and strain, and of not being hasty or impetuous.
- Proficient Plumbing Techniques- Ability to perform soldering and work with PVC.
- Self-Motivated- Ability to be internally inspired to perform a task to the best of one's ability using his or her own drive or initiative.
- Water Quality- Moderate to strong understanding of water quality and chemistry.

## Skills & Abilities

**Education:** High School Graduate or General Education Degree (GED)

**Experience:**

**Other Requirements, Certificates & Licenses:**

- Maintain a valid driver's license.
- Obtain and maintain a DOT medical card (Federal Motor Carrier requirement- paid by the Employer).

- Maintain a good driving record, needs to be covered by companies' general liability insurance.
- OSHA 10hour minimum, 30 hour preferred.

**Computer Skills:** Basic computer skills for iPad, mobile app for timesheet entries, and the ability to adapt to various computer workorder systems (Gap Live) in a timely manner.

## Physical Demands

**Key: N (Not Applicable) O (Occasionally) F (Frequently) C(Constantly)**

### Physical Abilities:

**Stand:** C

**Walk:** C

**Sit:** O

**Handling:** C

**Reach Outward:** C

**Reach Above Shoulder:** C

**Climb:** F

**Crawl:** F

**Squat or Kneel:** F

**Bend:** F

### Lift/Carry:

**10 lbs or less** C

**11-20 lbs** C

**21- 50 lbs** C

**51-100 lbs** O

**over 100 lbs** N

### Push/Pull:

**12 lbs or less** C

**13-25 lbs** C

**26-40 lbs** O

**41-100 lbs** O

**Other Physical Requirements:** Ability to wear Personal Protective Equipment (PPE) (Hard Hat, Ear Plugs/muffs, Steel Toe Safety Shoes)

## **Work Environment**

Consists of both indoor and outside work, but must be able to work outside year-round.